

Provider Notification

Notification Date: 11/14/2025

To: All Providers

From: MDwise Provider Relations

Subject: MProvider Connect & myMDwise Provider Portal email

Issue Date: November 7, 2025

Summary

On November 7, 2025, Providers may have received an email in error stating their MDwise Provider Portal account had been deactivated. All providers may log in normally. We apologize for any confusion and if further assistance is needed, please call 800-356-1204.

Impact

Providers who use MProvider Connect & the Provider Portal

Action

None. All providers may log in normally. If further assistance is needed, please call 800-356-1204.

DR-11-2025-19532/HHW-HIPP1054 (11/25)